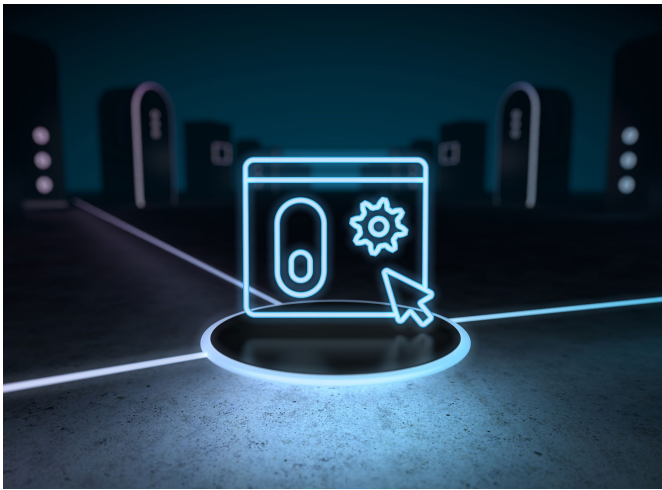


Compleo eOPERATE Data sheet



eOPERATE is the leading software solution for efficient and simple operation of your charging infrastructure. From control to invoicing, eOPERATE is already prepared for the growing demands of electromobility. As a cloud solution, the system combines all use cases in one service.



Highlights

- ✓ Open technology: Compatible with any charging hardware that supports OCPP
- ✓ Charging point management: Monitoring, configuration & reporting
- ✓ Customer data ownership: All customer-specific data remains with you, the system works on the basis of anonymous user IDs (EMAIDs)
- ✓ Data security: Maximum security standards guaranteed
- ✓ International invoicing: Via ePAY direct app
- ✓ Invoicing DE/UK: The free software service eMARKETPLACE CPO enables you to optimally market your charging infrastructure via various roaming platforms e.g. Hubject
- ✓ Anywhere, anytime, in your design: The cloud solution eOPERATE is accessible from any device and can also be designed to fit the look and feel of your brand
- ✓ Calibration regulation compliance across manufacturers: Connection of calibration-compliant charging hardware based on OCMF and the transparency software S.A.F.E.

Certificate



As of: 03/2022
Document Center:



Compleo eOPERATE

Data sheet

Compleo backend: Basis for Compleo eOPERATE

Maximum scalability: Microservice architecture enables rapid integration of a large number of charging points and rates
Software as a service: Cloud-based services enable low investment risk, transparent costs, and accelerated implementation
Maximised operational security: Compleo cloud services and server centres are certified for operational security in accordance with ISO 27001
Service guarantee: 24/7 incident management

Compleo eOPERATE basic

Access to the eOPERATE portal
Charging station management: Charging point check (address, status), additional address data maintenance, configuration of all OCPP parameters
Charging point status: Available or busy (charging/not charging), active or inactive
Charging data evaluation: How much was charged when and where? (relevant e.g. for plausibility checks)
Firmware updates enable long-term hardware usability
No user restriction (free charging)
Charging data export via Excel and CSV
Opening hours management
Optional upgrades: <ul style="list-style-type: none">· Charging point data publication via apps ("POI" such as charging point address, charging point operator name, plug information, status "available"/"busy" as well as other information that does not contain personal data)· Load management via eLOADMANAGEMENT cloud· eOPERATE portal branding (logo & colours)

Compleo eOPERATE professional

Contains all features of eOPERATE basic
Authentication monitor: What is currently happening at all charging points?
OCPP live log files for real-time monitoring
Charging data export via Excel and CSV
User restriction settings (authentication via RFID charging card, app, Plug & Charge-ready, voucher)
Access ID (EMAID) creation and management in groups
Charging voucher creation and management
RFID card management: Assignment of EMAIDs to RFID cards
Authorisation management: Allocation of EMAIDs to charging points (e.g. free charging for staff)
Calibration regulation-compliant invoicing based on OCMF and transparency software S.A.F.E, only for OCPP-capable hardware
Optional upgrades: <ul style="list-style-type: none">· Free of charge: Marketing of proprietary charging points via eMARKETPLACE CPO· Load management via eLOADMANAGEMENT cloud· eCONNECT: API packages enable full integration into existing systems· eOPERATE portal branding (logo & colours)

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